

Equipment Return Policy

All return requests must be processed through the Aviation Partners Group, Inc. Warranty Administrator. Contact Ann Marano, at 941-637-8585 Ext 116. No return will be processed, received, or considered without prior authorization by the Warranty Administrator. All returns must be accompanied with an **RMA** (Return Material Authorization) which must be obtained from the warranty administrator. Most "Special Order" and/or "Factory New" items will not be considered for return. If a return is approved: Factory New item must be in the exact condition as originally shipped and accompanied with all original documents. . Factory New items to be considered for return must also be packaged in the identical packaging as it was originally shipped and received. . All returns approved may be subject to a restocking or recertification fees if necessary. . You will be advised if a restocking fee will be assessed prior to an RMA be issued. . Under no circumstances will any item be considered for return after 30 days (from date on Invoice) **NO EXCEPTIONS**. . All approved returns must be packaged and returned via appropriate methods that are acceptable to Aviation Partners Group, Inc. All returns are subject to manager approval. For further information on our equipment return policy please fill out the form to the right and we will contact you.